

May 8, 2007

MR'S ADVISORY TO SHIPPING No. A-08-2007

TO : All Steamship Agents, Owners, and Operators

SUBJECT: CUSTOMER CODES INACTIVATION

Effective immediately, CUSTOMER CODES that have not been used in a five year period will be deactivated by the Customer Relations Unit. Customers, who may wish to reinstate a code that has been deactivated, are required to send a written request in this regard to the Customer Relations Unit.

Please be reminded that only the owners, operators, or charterers, of a vessel that transits the Panama Canal may be assigned a Customer Code.

The ACP utilizes the Customer Code weighted ranking as the first tie-breaker criteria when two or more vessels are competing for the same transit reservation slot. Therefore, it is extremely important that the Customer Code used or provided for each vessel's visit be correct. Non-compliance with the Customer Code procedure by providing false, incorrect, or deficient information constitutes a violation of the Maritime Regulations for the Operation of the Panama Canal and may result in fines that may range from \$100 to \$1,000,000.

For your ready reference, the last revision of the Customer Code Issuance and Consolidation Procedure, which was promulgated for your strict compliance, may be accessed through the following link: <http://www.pancanal.com/eng/maritime/customer-code-procedure.pdf>

ORIGINAL SIGNED

Manuel E. Benítez
Operations Director